



NEWS

- Special Fares to Australia ex DE and CH until 31/03/25 (sales period)
- Reminder: SQ/TR Trial to Reduce the Minimum Connecting Time (MCT) at SIN
- Premium Check-In Service at Sydney Airport
- Singapore Airlines Retiring SQ_Assistance Email Address



SPECIAL FARES TO AUSTRALIA EX GERMANY AND SWITZERLAND

Don't miss out on our special fare to Australia from Germany and Switzerland (GVA/ZRH) and take advantage of these reduced rates for Economy class bookings!

Sales Period: immediately until 31/03/25

Travel Periods: 01/09 – 30/11/25 &
06/01 – 31/01/26

Destinations: Adelaide (ADL), Brisbane (BNE), Melbourne (MEL), Perth (PER), Sydney (SYD)

Booking Classes: **K and V** (Economy only)



This offer is available through both Edifact and NDC channels at the same fare levels.



REMINDER: SQ/TR TRIAL TO REDUCE MCT AT SIN

As informed in our Hot News 07/2024, Singapore Airlines (SQ) and Scoot (TR) are conducting a trial to reduce the minimum connection time at Changi Airport from 90 to 60 minutes for SQ/TR cross-sales itineraries. This applies to departures between 17 February and 16 July 2025.

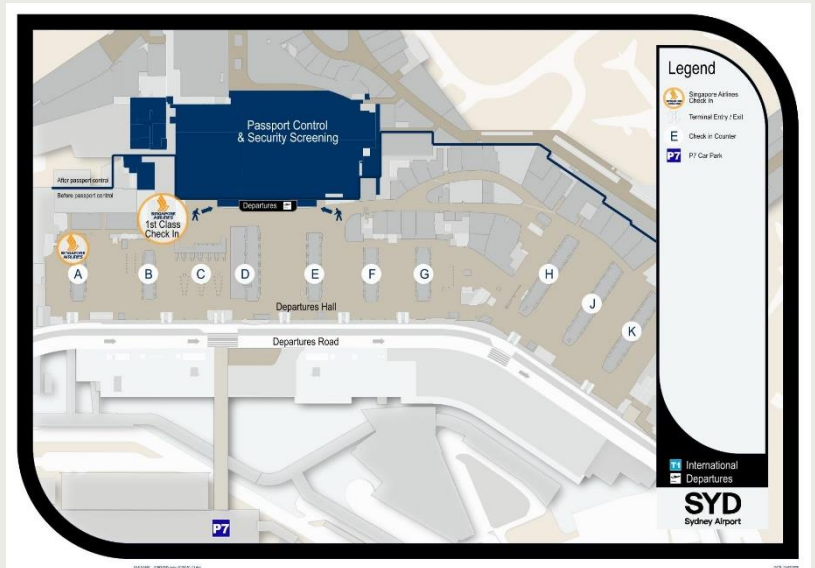
With the reduced connection time, popular destinations like Bali (DPS), Bangkok (BKK), and Koh Samui (USM) have become even more attractive to travellers, offering greater convenience and flexibility in flight options.



PREMIUM CHECK-IN SERVICE AT SYDNEY AIRPORT

In collaboration with Sydney Airport (SACL), Singapore Airlines has introduced a premium check-in service exclusively for Suites and First Class customers, as well as Solitaire PPS Club members.

This premium check-in suite is located discreetly at the rear of the SYD Terminal 1 International terminal's departures level, between the Row B check-in counter and Zone C.



SINGAPORE AIRLINES RETIRING SQ_ASSISTANCE EMAIL ADDRESS

Effective 01 May 2025, Singapore Airlines will be decommissioning the SQ_Assistance@Singaporeair.com.sg mailbox. For assistance on any NDC queries, please contact our Sales Operations team (contact below in the footer), Monday to Friday, 09:00 – 18:00 hrs.

Outside business hours, please reach out to our 24h Hotline in Singapore (English only) at +65 6223 8888.

Best regards,
Your Singapore Airlines Sales Team