



NEWS

- Special fares to Australia from Germany and Switzerland
- New departure time for SQ326 from Singapore to Frankfurt as of 29/03/2026
- Revised Schedule Change Policy
- Invitation to an exclusive event for frontline travel agents



SPECIAL FARES TO AUSTRALIA FROM GERMANY AND SWITZERLAND

We are delighted to announce special fare promotions for flights from Germany and Switzerland to Australia as part of our Campaign with Tourism Australia.

Sales period: 09 October – 05 November 2025

Travel Period

❖ From/To Germany

10 Nov – 04 Dec 25 / 09 Feb – 19 Mar 26 / 08 Apr – 20 Jun 26

❖ From/To Switzerland

10 Nov – 26 Nov 25 / 10 Feb – 19 Mar 26 / 08 Apr – 20 Jun 26

Booking Classes: K and V

Destinations: ADL/BNE/CNS/DRW/MEL/PER/SYD



Explore the endless wonders of Australia, offering unforgettable journeys to some of the most exciting destinations in the region.





NEW DEPARTURE TIME FOR SQ326 FROM SINGAPORE TO FRANKFURT
AS OF 29/03/2026

From 29 March to 24 October 2026, there will be a time change for the flight SQ326 from Singapore (SIN) to Frankfurt (FRA). In Singapore, SQ326 departs at 12:35 hrs (instead of 10:55 hrs) for Frankfurt. The flight will arrive at 19:40 hrs in Frankfurt. SQ326 will operate daily and offers enhanced connectivity in Singapore.

Examples for connection flights in SIN (local time)

Inbound flight	From	Arrival time SIN	Outbound flight	Departure time SIN
SQ915	Manila (MNL)	11:20	SQ326	12:35
SQ991	Medan (KNO)	11:20		
SQ131	Penang (PEN)	11:40		
SQ224	Perth (PER)	11:45		
SQ248	Melbourne (MEL)	11:45		



REVISED SCHEDULE CHANGE POLICY

Effective 15 September 2025, a new guideline is in place for bookings issued on Singapore Airlines ticket stock that have been affected by schedule changes.

Important Change:

- During reissuance, the waiver code 'SKCHG' needs to be inserted into the endorsement box for GDS bookings to avoid an Agency Debit Memo.
- If your NDC platform supports involuntary servicing, please proceed to manage the booking directly on the NDC platform. No waiver code is required. If your NDC platform does not yet support involuntary servicing, please contact our Sales operations team for assistance.
- Tickets found with an incorrect schedule change waiver code will be subject to an ADM, irrespective of if the booking is eligible for a waiver.

Please refer to this updated policy to ensure smooth handling of such cases and provide the best support for customers impacted by these changes.





INVITATION TO AN EXCLUSIVE EVENT FOR FRONTLINE TRAVEL AGENTS

Welcome to World Class

Join us for an exciting evening with Singapore Airlines, the Singapore Tourism Board, and Tourism Australia, filled with insights and delightful experiences.

Don't miss your chance to win a Business Class ticket to Australia!

Act fast – seats are limited!

Please click the links below for details and online registration until 13/10/2025:

[Frankfurt, 30/10/2025](#) & [Zurich, 04/11/2025](#)



Best regards,
Your Singapore Airlines Sales Team