

## IMPORTANT TRADE NOTICE - FOR IMMEDIATE ATTENTION



## **New Contact for Group Quotes**

Dear Valued Partners,

We are excited to announce that starting from September 17th, 2024, our Centralized Group Sales Team will be responsible for managing Ad-hoc Group quotes. This strategic initiative is designed to streamline our processes and offer you a single point of contact for all group booking needs that cannot be handled through self-service via G360.

You can reach out to this team at:

**Email** : **SQIN\_Groups@singaporeair.com.sg** 

Phone : 1800 120 8022

**Business hours**: 1000hrs - 1900hrs India Standard Time

Monday - Friday (Except Indian National Holidays)

For MICE movements and Large Groups (>100 pax), you can continue to write to us at:

Email : SQIN\_GroupSales@singaporeair.com.sg

**Business hours**: 0830hrs - 1700hrs India Standard Time

Monday - Friday (Except Indian National Holidays)

We are confident that this consolidation will enhance our service delivery and provide you with a seamless experience for all your group booking requirements.

Should you need any further information or assistance, please do not hesitate to reach out to your Account Managers.

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