



Deferment of Singapore – Hong Kong Air Travel Bubble Flights

1. The Singapore and Hong Kong governments have deferred the launch of the Air Travel Bubble (ATB). The ATB arrangement will be reviewed in late December 2020, and updates on a new launch date will be advised by both governments. More information can be found [here](#).
2. All Singapore Airlines flights between Singapore and Hong Kong (SQ890 and SQ891) from 1 to 31 December 2020 will now operate as non-ATB flights. Customers will need to ensure that they meet the respective [entry requirements](#) and adhere to quarantine measures for both cities. Please inform affected passengers about the changes to their bookings.
3. If they wish to, affected passengers may either rebook their flights with no rebooking fees or request for a full refund of the unutilised portion(s) of their tickets, with cancellation fees waived. The refund will be processed according to the original mode of payment. Please assist affected passengers with their rebooking or refund request.
4. Kindly inform your staff and customers accordingly. Should you have any further queries, please refer to your Account Manager.